

For Immediate Release



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REVELATION HELPDESK 2009 v2.0 RELEASED

- **A valuable array of powerful new features**
- **Significant enhancements to interface and functionality**

WESTPORT, CT – December 4, 2008 – Yellowfish Software, the wholly owned software subsidiary of Synergy Corporate Technologies, a Tier I Field-Managed Microsoft Gold Certified Partner specializing in business solutions around Microsoft SharePoint, interactive web development, network technology support, training and hosting of servers and services, today announced the release of Version 2 of their flagship product, Revelation Helpdesk 2009.

Now in it's ninth major release since introduction in 1999, Revelation Helpdesk is a web-based support management solutions that enables users to track the progress of the problem resolutions they provide to their customers. Revelation combines point-and-click interface simplicity with powerful workflow, customization, tracking and analytical capabilities plus some of the most extensive reporting available in a support application.

"Especially now with everyone needing to get more done with fewer resources many clients are turning to Revelation Helpdesk to aid their ability to get the right person in the right place at the right time doing the right things for the right customer," emphasizes Synergy principal Steve Unsworth.

"The improvements and new capabilities in Version 2 come from the real-world working experience and feedback from many of our existing users," explains Synergy principal and Yellowfish CEO James Beck. "You can now schedule many key events in advance including reports, workflows and other templates, and also set them up to be recurring. This is key for most of today's support organizations."

Among other new features Revelation Helpdesk 2009 Version 2 now makes it easy to save and automate reports, schedule activities in Outlook, and enter weeks of project activity rapidly in a one-screen "time-sheet" view. In addition the email notification and Knowledgebase functions have been significantly improved.

Beck adds, "We've been very proud to see Revelation being embraced by very large and very small organizations around the world. Recently we've added whole school districts, major corporations, and one-man consulting shops. The appeal of our interface and client-communications helps give Revelation this broad market appeal."

About Yellowfish Software & Revelation Helpdesk

Yellowfish Software is the wholly owned subsidiary of Synergy Corporate Technologies, Inc. which produces top quality software solutions. Originally released in 1999, Revelation Helpdesk is used by support organizations around the world to track the activities of their professionals, monitor and manage profitability and assure customer satisfaction. Learn more about Revelation Helpdesk 2009 V2 by visiting <http://www.revelationhelpdesk.com>.

About Synergy

With offices around the globe in Westport CT, London, Honolulu HI, Cape Town South Africa, and Sydney Australia, Synergy Corporate Networks provides top quality services surrounding Microsoft and related technologies including Microsoft Office SharePoint Server including globally recognized SharePoint training services, web applications based on .NET and related application development platforms, and fundamental managed network design, implementation and support services. With the distinction of being one of the few partners to have earned 16 of the 17 Microsoft Competencies, Synergy is a Tier I field-managed Microsoft Gold Certified Partner. Learn more at <http://www.synergyonline.com>.